Appendix B.3.4 THRIVE Food Access Survey Results Summary

NRCA surveyed THRIVE, a coalition of roughly 50 pantries and other agencies working to end food insecurity in the NRV. THRIVE is led and coordinated by the Community Foundation of the NRV (CFNRV). CFNRV provided input on the survey and publicized the survey to THRIVE members. From March to April 2021, 19 partners responded to the survey.

1. Summary of Agency Responses (Agencies Which Donate Directly to Individuals)
    a. How many units of food assistance did your agency provide from 1/1/2020 to 12/31/2020?

Distribution to Individuals 1/1/2020 - 12/31/2020					
Agency/Pantry	**Duplicated Individuals**	**Pounds**	**Meals**	**Food Boxes**	**Food Bags**
Blacksburg Interfaith Food Pantry	7,181			4,132	4,132
Bridge Foursquare	1,469		8,814		1,469
City of Refuge Pulaski	20,000	280,000		8,500	
Copper Hill	876			876	876
Giles Christian Mission					
Giles Community Garden					
Looking Out for Eachother					
Micah's Backpack	255		13,260	13,260	13,260
New Harvest Ministries					
New River Community Action (Giles Mission)	3,769				
NRV Agency on Aging	25,700		117,000		
Plenty!	8,996	262,269			
Pulaski Daily Bread			28,125		
Radford Fairlawn Daily Bread			27,245	1,544	
Warm Hearth	6,396	78,966	2,511		
YMCA at Virginia Tech	9,542		34,148		
Total	*84,184*	*621,235*	*231,103*	*28,312*	*19,737*

    b. If you track fresh vs. packaged food, how much of the above was fresh?

	Pounds	**Fresh**	**%**
Warm Hearth	78,966	14,014	18%

	Meals	**Fresh/hot**	**%**
YMCA	34,148	2,600	8%
DB Radford	27,245	17,580	65%

c. Does your pantry have eligibility requirements?

Eligibility Requirements?				
	No	Yes	No (due to COVID)	Unknown
Agencies	10	2	1	6

d. What are your agency's biggest needs?

- Maintaining/growing volunteer base * 2
- Food/ $ donations * 4
- Meats * 3
- Steady sources of fresh, whole foods
- Networking with other agencies
- Infrastructure: more physical storage location, refrigeration to offer fresh foods
- Spanish-language resources
- Source of information about all pantry hours/requirements and other agencies and how they fluctuate
- Getting the word out about pantries
- Transportation for food or people
- Consistent food supply / food pipeline / emergency reserves

e. What are your agency's data capacity needs?

- We are able to accomplish quantitative research using college interns; it would be great to have specialized talent to periodically undertake qualitative research for us, e.g., focus groups, to inform our program development efforts
- we are managing well. However, it would be helpful to connect with free software to better track our distributions. Currently, we utilize ledger/excel spreadsheets to manage the month to month work of our pantry
- A database system that we could use to track customer information including dates served. Ipad based is best

2. Summary of Agency Responses (Agencies Which Donate To Partner Pantries)
   a. How many units of food assistance were provided 1/1/2020 to 12/31/2020?

Distribution to Partners 1/1/2020 - 12/31/2020				
Agency	Pounds	% Fresh	Meals	% Fresh
Campus Kitchen at Virginia Tech	52,916	100%		
Millstone Kitchen			14,000	100%

NRV Glean Team	116,359	100%		
TOTAL	169,275		14000	

       b.   What are your agency's biggest needs?

- Delivery and cooler space. We could do more if people would pick up or if we had additional refrigeration space.
- There is more food at times than our partners are able to take, but we don't have the capacity to add additional deliveries. Maybe some more networks so that more food can be recovered. We also can only drive so far give our students schedules, maybe if some additional partners could meet in the middle we could extend our reach?