

New River Community Action is gathering information for their 2020 Low-Income Community Needs Assessment.

The goal of this NRV Resident survey is to better understand what services are important to the NRV and which services are available and used. In light of the COVID-19 pandemic, we also want to get a feeling for changes in the near future and how the community is preparing for those changes.

Your thoughts are valued. Thank you for your time and participation.

Questions can be directed to Marsha Underwood, munderwood@nrcaa.org.

1. I found out about this survey from:

- a NRCA email
- a NRCA social media post
- NRCA staff who contacted me directly
- a press release
- word of mouth
- Other (please specify)

* 2. I am replying to this survey in my role as: (check as many as are appropriate)

- | | | |
|--|---|---|
| <input type="checkbox"/> Citizen | <input type="checkbox"/> Educator | <input type="checkbox"/> Business owner |
| <input type="checkbox"/> Elected official | <input type="checkbox"/> Health care provider | <input type="checkbox"/> Economic development agent |
| <input type="checkbox"/> Government employee | <input type="checkbox"/> Law enforcement | <input type="checkbox"/> NRCA Board member |

Other (please specify)

* 3. In which jurisdiction do you live? In which jurisdiction do you work?

	Your Home Location	Your Primary Work Location
Floyd County	<input type="radio"/>	<input type="radio"/>
Giles County	<input type="radio"/>	<input type="radio"/>
Montgomery County	<input type="radio"/>	<input type="radio"/>
Pulaski County	<input type="radio"/>	<input type="radio"/>
Radford City	<input type="radio"/>	<input type="radio"/>
Not Applicable	<input type="radio"/>	<input type="radio"/>

Other areas:

* 4. What are the major causes of poverty in the NRV? Select up to 5.

- | | | |
|--|--|--|
| <input type="checkbox"/> Unemployment | <input type="checkbox"/> Insufficient benefits | <input type="checkbox"/> Social inequality |
| <input type="checkbox"/> Underemployment (part time or temporary work) | <input type="checkbox"/> Debt | <input type="checkbox"/> Substance Abuse |
| <input type="checkbox"/> Lack of living wage jobs | <input type="checkbox"/> Food insecurity | <input type="checkbox"/> Poor government policy and governance |
| <input type="checkbox"/> Inflation | <input type="checkbox"/> Health and dental issues | <input type="checkbox"/> Large household size |
| <input type="checkbox"/> Lack of education | <input type="checkbox"/> Mental health issues | <input type="checkbox"/> Family cycle of poverty |
| <input type="checkbox"/> Lack of access to education | <input type="checkbox"/> Poor utilization of resources | <input type="checkbox"/> Criminal history |
| <input type="checkbox"/> Other (please specify) | | |

* 5. LACKING RESOURCES: What resources or services for the low-income community are missing or in short supply in the NRV? What, if anything, is being done to address this?

* 6. GREATEST NEED: What is the single greatest need in the low-income community?

Why do you feel this way?

What is being done to address this need?

* 7. UNMET NEED: What is the greatest UNMET need in the low-income community?

Why do you feel this way?

What is being done to address this UNMET need?

* 8. CHANGES IN THE NRV: When thinking of low-income families in the NRV, what changes would you like to see over the next 3 years in these areas? For example, childcare options for second shift workers in my town, mobile mental health clinics in my county, on-demand public transit options with stops at large employers, etc.

Food/Nutrition	<input type="text"/>
Education (0-18 years old)	<input type="text"/>
Education (Adult)	<input type="text"/>
Childcare	<input type="text"/>
Healthcare	<input type="text"/>
Mental health services	<input type="text"/>
Substance abuse support/services	<input type="text"/>
Housing	<input type="text"/>
Employment	<input type="text"/>
Transportation	<input type="text"/>
Internet infrastructure	<input type="text"/>
Benefits for low-income households	<input type="text"/>
Court/legal system	<input type="text"/>

9. TRENDS: Are you aware of any trends or pending changes in the NRV that would impact the low-income community in the next 3 years? For example, more low income housing is scheduled to be built in my hometown, drug court will be set up in my county, a community effort is trying to bring a satellite library to my town, there are more children in my classroom with behavioral issues than ever before, etc.

*** 10. CHALLENGES BY AGE GROUP: What will be the biggest challenges for these groups of low-income citizens in the NRV over the next 3 years?**

Infants and children (0-4 years old)

School-aged children (5-18 years old)

Young adults (19-35 years old)

Middle-aged adults (36-55 years old)

Older adults (56+ years old)

11. Provide any additional information that might be helpful in understanding the needs of the low-income community in the NRV.

12. Would you like for NRCA to follow up with you concerning this survey? (not required)

Name

Email

Phone