

PROPOSED REVISION TO THE FLOYD EMERGENCY ASSISTANCE PROGRAM POLICIES

The Floyd Emergency Assistance office requests a change in Floyd EA policies that will allow providing utility deposit assistance once per household. AEP may require a utility deposit based on a household's credit history or previous account activity. In recent months, families who fall behind in payments and had not previously been required to have a deposit must now provide the deposit. (Typically, the deposit is an average of a one-month's electric bill.)