

2017 Resource Guide for Montgomery County Virginia

Created on 9/1/2017

This resource guide is a compilation of information and services and not an endorsement of any organization.

All information is active and has been verified.

Please contact Jenny Baker to add/delete or make any changes at (540)961-8467 or jbbaker@nrvcs.org. This directory will be updated quarterly.

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Crisis Hotlines and Toll Free Numbers

ACCESS (Addiction/Suicide) Hotline

540-961-8400 or 1-888-717-3333

Child Abuse/Neglect

1-800-552-7096

Childhelp USA National Hotline (Report & Prevent Abuse)

1-800-4-A-CHILD (1-800-422-4453)

Child Welfare Information

1-800-394-3366

Cutting/Self Injury (Self-Injury Help by S.A.F.E.)

1-800-DON'T CUT/1-800-366-8288

Depression and Bipolar Support Alliance (DBSA)

1-800-826-3632

FOR WOMEN-Bethany Hall (Long-term residential substance abuse treatment)

1-888-343-4261 or 540-343-4261 ext. 304

Lewis-Gale Center for Behavioral Health

1-800-541-9992

Missing Children Info VA

1-800-822-4453

National Runaway Safe Line

1-800-621-4000 or 1-800 786-2929

National Suicide Prevention Lifeline and Veteran's Crisis Line

1-800-273-8255 (1-800-273-TALK)

1-800-273-8255 (1-800-SUICIDE)

New River Valley Crisis Hotline

1-540-961-8400

Poison Control

1-800-222-1222

Rape/Sexual Assault-Women's Resource Center 24 Hour Hotline

1-540-639-1123/ 1-800-788-1123

RAFT (Addiction/Suicide) Hotline

1-888-717-3333

Substance Abuse and Mental Health Services

1-800-662-4357

The National Mental Health Association Information Center

1-800-969-NMHA (1-800-969-6642)

United Way Crisis Hotline (Statewide information and referral line)

1-800-233-4357 (1-800-233-HELP)

VA Family Violence/Sexual Assault (VA Department of Social Services)

1-800-838-8238

Virginia Department of Health (Injury, Suicide, and Violence Prevention Programming)

1-800-732-8333 (Information Line)

Women's Resource Center of the NRV Abuse Crisis Hotline

1-540-639-1123

Abuse/Assault/Violence

27th District Court Services Unit (CSU)

This unit provides intake services for juvenile complaints and diversion programs, as well as petitions for custody, visitation, child support, spousal support and paternity. The CSU also processes petitions for adult protective orders and child protective orders.

201 Radford Street

Christiansburg, Virginia 24073

Phone: 540- 382-5745

Hours: 8:15 a.m.-12:00 p.m. and 12:45 p.m.-5:00 p.m.

Blacksburg Police Department

The Blacksburg Police Department, under the leadership of Chief Anthony Wilson, is dedicated to serving the citizens of the community. Chief Wilson believes that providing police service requires the ability to constantly change and evolve, to be tolerant while remaining vigilant, to be kind and compassionate while remaining tactically sharp and proficient. A police department's success is marked by its ability to constantly evaluate direction and application of service and remain open to change and innovation.

Dublin Municipal Building

200 Clay St SW, Blacksburg, VA 24060

Phone: 540-961-1150

Christiansburg Police Department

The Christiansburg Police Department, under the leadership of Chief Mark Sisson, is a law enforcement organization that is built on loyalty, integrity, and dedication. The men and women of the organization have accepted the challenge of community service and have taken it upon themselves to protect the life and property of each residence within our jurisdiction. The agency strives to develop proactive community and enforcement programs that will protect the lives and property of all citizens in the Town of Christiansburg.

10 E Main St, Christiansburg, VA 24073

Phone: 540- 382-3131

Fax: 540-382-0877

Montgomery County Sheriff

The Montgomery County Sheriff's Office, under the leadership of Sheriff Hank Partin, is a professional law enforcement agency serving all of Montgomery County, Virginia. The Mission Statement for this agency reads: Through a partnership with our community, the Sheriff's Office promises to provide all citizens with the highest degree of protection for their lives and property and to develop community responsibility directed at reducing crime and enhancing safety through problem solving tactics, thereby creating an environment where crime cannot flourish.

1 E Main St, Christiansburg, VA 24073

Phone: 540-382-6915

Fax: 540-381-6805

Montgomery County Health Department

Programs and services include Preventative clinical services such as:

- Family Planning
- Breast and Cervical Cancer Detection
- Prenatal check-ups
- Child and Adult Immunizations
- WIC (Women, Infants and Children) Education and Food Vouchers
- Communicable Disease Prevention and Control

Other Health Department programs include:

- Low-Income Safety Seat Program
- Car seat safety education and distribution of car seats
- Nurse Case Management for High Risk Pregnant Women and Children
- Mentoring for Pregnant and Parenting Teenagers
- Individual and Group Health Education on Disease and Injury Prevention and Public Health Related Topics
- Environmental Health restaurant inspections
- Well and septic system site evaluation and permits.

210 Pepper St SE # A,
Christiansburg, VA 24073

Phone: 540-585-3300

Fax: 540-381-7108

Hours: Mon.-Fri., 8:00 a.m. to 4:30 p.m.

Women's Resource Center of the New River Valley

Provides services and programs (counseling, court advocacy and shelter) for adult and child victims of domestic violence and sexual assault. Services provided to men, women and youth free of charge.

Services to victims and their families include:

- 24 hour Crisis Hotline
- Individual Counseling
- Supportive Family Counseling
- Medical, Court and Legal Advocacy
- Emergency Shelter for adults and their families who are unsafe in their homes due to violence
- Education and Training Services provided to schools, colleges, community groups/organizations and professionals upon request.

Local 24/7 Hotline: 540-639-1123

Toll free: 1-800-788-1123

Sexual assault and Administrative Office: 540-639-9592

Children/Youth/Family Support Services

4-H Youth Development

4-H is a community of young people across America who are learning leadership, citizenship, and life skills. Montgomery County 4-H offers many programs and activities for area youth, ages 5 to 18. These include community clubs, special interest clubs, after-school programs, day and residential camps, and leadership opportunities.

For more information about Montgomery County 4-H, please contact:

Michelle Dickerson,
4-H Extension Agent
Phone: (540) 382-5790
E-mail: adickerson@vt.edu

27th District Court Services Unit (CSU)

This unit provides intake services for juvenile complaints and diversion programs, as well as petitions for custody, visitation, child support, spousal support and paternity. The CSU also processes petitions for adult protective orders and child protective orders.

201 Radford Street
Christiansburg, Virginia 24073
Phone: 540- 382-5745
Hours: 8:15 a.m.-12:00 p.m. and 12:45 p.m.-5:00 p.m.

Big Brothers Big Sisters of Southwest Virginia

Big Brothers and Big Sisters are, first and foremost, friends to children. They share everyday activities – exploring new horizons and experiencing the joy that simple moments of friendship can bring. Within those little moments lies the Big Magic that a

Big Brother or Big Sister brings.

2200 Kraft Drive, Suite 1275
Blacksburg, VA 24060
Phone: (540) 739-4403

Blacksburg Parks and Recreation

Blacksburg Parks and Recreation has over 500 acres of park land (400 in Town and 100 out of Town) for citizens to enjoy. The parks have a variety of amenities such as

playgrounds, facilities, sport fields, natural areas, greenways and more. Parks are used by the Recreation staff for programming of activities as well as for individuals to use for their own recreational interest.

615 Patrick Henry Dr., Blacksburg, Virginia

Phone: 540- 443-1100

E-mail: recreation@blacksburg.gov

Children Advocacy Center

This organization is dedicated to helping local communities respond to child maltreatment in ways that are effective and efficient, and most important of all, ensuring that the child victim's needs are met.

90 College Street, Suite C

Christiansburg, VA 24073

Phone: 540-344-3579

Email: christina.rouse@roact.org

Christiansburg Parks and Recreation

The Christiansburg Recreation Center located on 1600 North Franklin Street is a 62,000 square-foot multi-purpose facility that provides a wide range of recreational and leisure opportunities for the community. It has a weight room, cardio room, two racquetball courts, senior area, and walk / run track surrounding four full-court basketball courts. Community rooms are also available for rent.

Pre-School Programs

Check out the many exciting programs we offer for children ages 6 months to 5 years. Children will learn rhythms, balance, and coordination in our Diaper Gym program.

Toddler Time is a 45 minute program during which your child will learn language development and basic concepts through play. Pee Wee Aerobics provides high energy release activities for your child. We also offer Preschool type classes for children ages 2 through 5. Special interest classes such as art, and tumbling, are also available for this young age group.

Youth Programs

Our youth programs are designed for children ages 4 to 12 and include introduction to Ballet, Art, Martial Arts, Tumbling and Gymnastics, and our Beginning Horsemanship class. Other classes including an American Red Cross Babysitting Class and a Merit Badge Summer School (ages 10-17) are also enjoyed by this age group.

Adult Programs

Our adult programs offer a wide variety of high and low impact aerobics, core balance and strength, Zumba, P90 rec, and even a stroller fitness class that includes your baby.

See how much fun you can have making new friends while creating a healthier, leaner you! Sign up for one of our classes today!

Special Interest Programs

We offer a variety of special interest programs. Delete unwanted behaviors in your dog with one of our dog obedience classes. We offer Puppy Obedience, Novice Dog Obedience, and Intermediate Obedience classes. These classes are held at the Christiansburg National Guard Armory.

Learn about the housing market in the New River Valley, or participate in our Book Swap. Do you enjoy the great outdoors? Then join us on one, or all, of our hikes.
1600 N Franklin St. Christiansburg, Virginia 24073

For Community Programs, please contact Pam Peyton at 540-382-2349

For information about the recreation center facility, please contact Charlton McCoy at 540-382-6128

[Email: active@christiansburg.org](mailto:active@christiansburg.org)

January 1 - February 28

Monday - Thursday 5:30 am - 10:00 pm

Friday 5:30 am - 8:00 pm

Saturday 8:00 am - 8:00 pm

Sunday 1:00 pm - 7:00 pm

March 1 - December 30

Monday - Thursday 5:30 am - 10:00 pm

Friday 5:30 am - 8:00 pm

Saturday 8:00 am - 5:00 pm

Sunday 1:00 pm - 7:00 pm

Family Preservation Services (FPS)

FPS provides mental health counseling in a community based setting to children and adults. FPS offers mental health treatment on a continuum of intensity and duration, depending on individual, family and community needs. FPS has multiple programs ranging from outpatient to intensive in home services that are aimed at providing the sensible, positive support essential to strengthening individuals and families.

1650 Cambria St NE

Christiansburg VA 24073

Office 540-381-7500

Fax 540-381-7658

Office Hours: Monday-Friday 9:00 a.m.-5:00 p.m.

Intercept Youth Services

Community based services for youth and their families to include Foster Care, Transitional Services, In-Home Intensive Services and more. Intercept's Crisis One division provides Crisis Stabilization and Intervention Services in the area. Intercept provides immediate response for assessments and will provide up to 15 days of support in homes for those at risk for hospitalization or socially isolated.

Main Phone Number: 540-344-7700 or 276-200-6480

Crisis One Hotline Number: 540-315-6659

Website: www.interceptyouth.com

Montgomery County Department of Social Services

This agency provides benefit programs for income eligible individuals and families:

- Temporary Assistance to Needy Families (TANF),
- Food Stamps (SNAP)
- Medicaid
- State/Local Hospitalization
- Auxiliary Fuel Assistance Grant, and General Relief (for burial)

This agency also provides Adult and Child Services, Foster Care, Adoption Services, Child Care Information, Assistance and Referrals.

210 S. Pepper St., Ste. B
Christiansburg, VA 24073

Phone: (540) 382-6990

Fax: (540) 382-6945

Hours: Mon.-Fri., 8 a.m. to 4:30 p.m.

Montgomery County Parks and Recreation

Montgomery County Parks and Recreation offers a variety of educational programs for youth and adults. These programs include youth athletics, Bob Ross painting classes,

Hunter Education, Medicare seminars, nutrition and weight management support, historical displays, boating safety classes and more. Come visit our public pool "The Frog Pond" for fun family swimming or enjoy a community festival! Please see the

website for more information.

Montgomery County
Government Center

755 Roanoke St., Ste. 1E, Christiansburg, VA 24073

Phone: (540) 382-6975

Fax: (540) 382-4596

mcpr@montgomerycountyva.gov

Hours: Mon.-Fri., 8:30 a.m. to 5 p.m.

Montgomery County Prevention Partners (MCP)

The general mission of Montgomery County Prevention partners is to address five problem areas facing today's youth: substance abuse, delinquency, violence, teen pregnancy, and school dropout rates. Additionally, MCP works with the county on suicide prevention.

Please contact Bethany Webb with any questions.

Phone: 540- 961-8300 Ext. 1244

E-mail: bwebb@nrvc.org

Montgomery County Public Schools

Engage, Encourage, Empower

Mission: Every student will graduate career and college ready and become a productive, responsible citizen.

750 Imperial Street, Christiansburg, VA 24073

Phone: (540) 382-5100

Fax: (540) 381-6127

National Counseling Group

At NCG, our goal is to provide meaningful services to individuals and families within the communities in which they live. As the largest provider of community-based mental health services in Virginia, we aim to meet your individual needs wherever you are. As you read on the CARE Approach page, if we can't serve you ourselves, we promise to help you find services and supports that can.

90 College Street, Suite B Christiansburg, VA 24073

Phone: (540) 602-3021

Fax: (540) 382-1972

New River Community Action

The mission of New River Community Action, Inc. (NRCA) is to promote and support the well-being and self-reliance of individuals, families and communities. Community Action Agencies are well known proponents of self-sufficiency. “A Hand Up, Not A Hand Out” is their motto. The agency strives to achieve their purpose through community organization and empowerment, i.e., helping local communities to recognize and address their own poverty conditions. NRCA has developed a variety of programs that prevent and alleviate poverty and improve the lives of low-income individuals and families.

110 Roanoke St, Christiansburg, VA 24073

Phone: 540-382-6186 | Fax: 540-381-4320

email: mpoindexter@nrcaa.org

Office Hours: 9:00 to 11:30 and 1:00 to 3:30

Head Start

This NRCA program provides comprehensive developmental services to eligible pre-school children and their families. Family-focused services emphasize education, nutrition, parent involvement, social services and preventative health care.

Blacksburg site:

Blacksburg Presbyterian

701 Church Street

Blacksburg, VA 24060

Phone: 552-0490

E-mail: lhill@nrcaa.org

Christiansburg site:

135 Church Street

Christiansburg, VA 24073

Phone: 381-7559

E-mail: lhill@nrcaa.org

CHIP (Children’s Health Improvement Partnership)

This NRCA program provides access to primary health care for pregnant women and families with children (ages birth-seven years). Parent education and support for family goals is provided through in-home case management services.

114 A. North Franklin Street

Christiansburg, VA 24073

Phone: 394-3255

Fax: 394-3256

email: tmuncy@nrcaa.org

New River Valley Disability Resource Center

This nonprofit agency assists people of all ages with all types of disabilities. As a Center for Independent Living (CIL), they are community based, focused on helping people with disabilities live as independently as possible. Centers for Independent Living operate under a strict philosophy of consumer control; people of all types of disabilities govern and staff their organization. They serve the New River Valley, which consists of Floyd, Giles, Montgomery and Pulaski counties, and the city of Radford.

New River Valley Disability Resource Center services include advocacy, information and referral, independent living skills training, peer support and transition services. Additionally, they assist with home modifications.

53 W Main St a
Christiansburg, VA 24073
540-266-1435
Website: <https://nrvdrc.org/>

NRV CARES

NRV CARES is a private, non-profit organization dedicated to protecting children from abuse and strengthening families through education, advocacy and community partnerships. NRV CARES provides three different educational opportunities for parents:

- **Parenting Young Children Course:** This course is free to all and provides parents/caregivers with information about effective parenting styles, disciplining with both firmness and kindness, communicating effectively with children (and others), gaining cooperation from our children, finding ways to build our children's and our own self-esteem through the process of encouragement...and much more! This eight week course includes on-site childcare and dinner for the family.
- **Circle of Parents:** This free program is a parent support group that provides a friendly, supportive environment to anyone in a parenting role. Groups meet weekly and foster an open exchange of ideas. You will receive support, information and resources. Children's programs and dinner for the family are provided.
- **Parenting Through Separation and Divorce:** This program is an evidence-based curriculum for anyone with children going through a separation, divorce, or custody issues. Participants are informed about the effects of separation or divorce on children, parenting responsibilities, options for conflict resolution and financial responsibilities.

*****Registration is required for all of these programs.**

Please contact Keli Lichty, NRV CARES Education Program Director, with questions or to register
205 West Main Street, Office # 4
Christiansburg, VA 24073

Phone: 540-381-8310
Fax: 540-381-8313
E-mail: info@nrvcare.org

New River Valley Community Services

New River Valley Community Services (NRVCS) is a public provider of behavioral health services to residents of the New River Valley. The agency serves children, adults and families by providing community-based programs for mental health, intellectual disabilities, substance use disorders, and related prevention services. Emergency Services are provided. Fees vary according to income. Medicaid accepted.

700 University Blvd., Blacksburg, VA 24060

Non-emergency Phone: 540-961-8300

Emergency Phone: 540-961-8400

Strengthening Families Program (SFP)

SFP, a NRVCS program, is a three-part program in which parents learn new parenting skills, children learn skills which enable them to be more resilient, and families come together to take part in a fun learning activity. This is a time to eat dinner together, learn new things, and have a good time with each other. Families work together to make life more enjoyable for every member of the family. No fee is charged for these classes, but you must pre-register. Dinner is provided.

For additional information, contact Leslie Beasley

Phone: 540-961-8356

Email: lbeasley@nrvc.org

Young Life of NRV

Young Life New River Valley is a group of caring adults who develop relationships with kids, and share that message. They do this by spending time with kids on "their turf". The program staff believes that by walking through life with the children it helps earn the right to be heard. . The program has weekly "club" meetings and Bible studies where kids can come hear about Jesus in a safe environment that is fun and engaging. The staff also gives kids adventures by taking them to camps where the love of God is not only communicated but seen all around them.

Area Director: Tim Hartin

Phone: 410-212-0350

NRV Office phone: 540-605-7220

timhartin@gmail.com

Adult Support Services

Blacksburg Parks and Recreation

Blacksburg Parks and Recreation has over 500 acres of park land (400 in Town and 100 out of Town) for citizens to enjoy. The parks have a variety of amenities such as playgrounds, facilities, sport fields, natural areas, greenways and more. Parks are used by the Recreation staff for programming of activities as well as for individuals to use for their own recreational interest.

615 Patrick Henry Dr., Blacksburg, Virginia

Phone: 540- 443-1100

E-mail: recreation@blacksburg.gov

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Learn about the housing market in the New River Valley, or participate in our Book Swap. Do you enjoy the great outdoors? Then join us on one, or all, of our hikes.

1600 N Franklin St. Christiansburg, Virginia 24073

For Community Programs, please contact Pam Peyton at 540-382-2349

For information about the recreation center facility, please contact Charlton McCoy at 540-382-6128

[Email: active@christiansburg.org](mailto:active@christiansburg.org)

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1650 Cambria St NE

Christiansburg VA 24073

Office 540-381-7500

Fax 540-381-7658

Office Hours: Monday-Friday 9:00 a.m.-5:00 p.m.

Mental Health Skill Building

FPS offers life skills for adults with chronic mental illness. Counselors work with clients to increase daily living skills and decrease risk of hospitalization. These services foster independence in the least restrictive environment appropriate through support and training.

Literacy Volunteers of the New River Valley – (LVNRV)

This program provides confidential tutoring to adults in the NRV who want to strengthen their literacy skills for personal independence and employment opportunities.

Services offered:

- Reading and Writing education to adults who read below a fifth grade level
- Supplemental Reading and Writing skills education to adults who are enrolled in a GED program.
- English education for speakers of other languages or for adults who seek to improve their English speaking or writing skills.
- Basic computer skills education
- Basic Math skills education

195 West Main Street

Christiansburg, VA

Phone: 540-382-7262

Hours: Monday-Wednesday 10:00 a.m-4:00 p.m.

Thursday and Friday are by appointment only

Montgomery County Department of Social Services

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- Temporary Assistance to Needy Families (TANF),
 - Food Stamps (SNAP)
 - Medicaid
 - State/Local Hospitalization
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210 S. Pepper St., Ste. B
Christiansburg, VA 24073

Phone: (540) 382-6990

Fax: (540) 382-6945

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Phone: (540) 602-3021

Fax: (540) 382-1972

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email: mpoindexter@nrca.org

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700 University Blvd., Blacksburg, VA 24060

Non-emergency Phone: 540-961-8300

Emergency Phone: 540-961-8400

New River Valley Disability Resource Center

This nonprofit agency assists people of all ages with all types of disabilities. As a Center for Independent Living (CIL), they are community based, focused on helping people with disabilities live as independently as possible. Centers for Independent Living operate under a strict philosophy of consumer control; people of all types of disabilities govern and staff their organization. They serve the New River Valley, which consists of Floyd, Giles, Montgomery and Pulaski counties, and the city of Radford.

New River Valley Disability Resource Center services include advocacy, information and referral, independent living skills training, peer support and transition services.

Additionally, they assist with home modifications.

53 W Main St a

Christiansburg, VA 24073

540-266-1435

Website: <https://nrvdrc.org/>

The Office of Transitional Programs at New River Community College (NRCC) Adult Education

General Educational Development (GED) classes are free and offered in the localities of Floyd, Giles, Montgomery, Pulaski and Radford to help adults prepare for the GED test. The classes focus on workforce readiness skills and/or college preparation for career readiness for gaining employment.

Adults who earn a GED demonstrate they have acquired skills equivalent to those of high school graduates. The GED test is a computer-based test, which consists of passing four subtests: Reading, Science, Social Studies and Mathematics. Highly qualified teachers who help adults improve their learning ability; critical thinking and problem solving

skills in order to be successful teach classes. Student orientation is required prior to attending classes.

5251 College Drive Dublin, VA 24084
Phone: 540-674-3682 or 1-866-462-6722 ext. 3682

VA Organizing

Virginia Organizing is a non-partisan statewide grassroots organization dedicated to challenging injustice by empowering people in local communities to address issues that affect the quality of their lives. Virginia Organizing especially encourages the participation of those who have traditionally had little or no voice in our society. By building relationships with individuals and groups throughout the state, Virginia Organizing strives to get them to work together, democratically and non-violently, for change.

NRV Organizer: Andrae Hash
Phone: 540-320-7204

Addiction/Substance Abuse

New Life Recovery Center (Residential Substance Abuse Services)

The residential rehabilitation services at New Life Recovery Center provide treatment for addicted individuals in a residential environment so they can be removed from the situations in which they are most likely to relapse, at a time when they are the most vulnerable. The program provides individual and group therapy for the clients, as well as education about addiction and case management. This includes planning to get them back into an environment that will be more supportive of their decision to stop using alcohol or drugs. New Life Recovery Center is located in Fairlawn. A 30-day program, New Life has ten beds and serves both males and females who are 18 years of age or older with a primary diagnosis of alcohol and/or drug dependence. Residents may also have co-occurring mental health disorders.

New Life Recovery Center
7193 Warden Court
Radford, VA 24141
Phone: 540-831-4000

NRV Al-Anon Support Group

At Al-Anon Family Group meetings, the friends and family members of problem drinkers share their experiences and learn how to apply the principles of the Al-Anon program to their individual situations. They learn that they are not alone in the problems they face, and that they have choices that lead to greater peace of mind, whether the drinker continues to drink or not.

Blacksburg Al-Anon Group (Blacksburg AFG)

Blacksburg United Methodist Church
111 Church St SE, Blacksburg, VA 24060
2nd floor, room 202/203- enter through doors in rear
Phone: Toll Free 1-888-425-2666
Meetings: Tuesdays at 7:00 p.m.

Christiansburg Al-Anon Group (Christiansburg AFG)

***also open to professionals
Fieldstone United Methodist Church
3385 N Franklin St., Christiansburg, VA
Phone: Toll Free 1-888-425-2666
Meetings: Sundays at 6:00 p.m.

NRV Alcohol Anonymous (AA) Groups

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other. This group finds that this sharing helps to solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; this program is self-supporting through their own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. The primary purpose is to stay sober and help other alcoholics to achieve sobriety.

Open Meetings-Open to anyone in the public
Closed Meeting- Only to those who need help
Toll Free 24-hour Answering Service
877-NRV-AAVA (877-678-2282)

NRV Area of Narcotics Anonymous (NA)

NA is a nonprofit fellowship or society of men and women for whom drugs become a major problem. The group is comprised of recovering addicts who meet regularly to help each other stay clean. This is a program of complete abstinence from all drugs. There is only one requirement for membership, the desire to stop using.

K.I.S.S. Group (Keep It Spiritually Simple)
St. Thomas Episcopal Church
103 E. Main St.
Christiansburg, VA 24073
Local Helpline: 540-307-0595
Meetings: Tuesdays 7:00-8:00 p.m.
Wednesdays and Fridays 8:00-9:00 p.m.

For more information please contact:
E-mail: info@nrvna.org
Website: www.nrvna.org

Homeless Intervention/Emergency Shelter Services

New River Community Action

The mission of New River Community Action, Inc. (NRCA) is to promote and support the well-being and self-reliance of individuals, families and communities. Community Action Agencies are well known proponents of self-sufficiency. “A Hand Up, Not A Hand Out” is their motto. The agency strives to achieve their purpose through community organization and empowerment, i.e., helping local communities to recognize and address their own poverty conditions. NRCA has developed a variety of programs that prevent and alleviate poverty and improve the lives of low-income individuals and families.

110 Roanoke St, Christiansburg, VA 24073

Phone: 540-382-6186 | Fax: 540-381-4320

email: mpoindexter@nrcaa.org

Office Hours: 9:00 to 11:30 and 1:00 to 3:30

Eviction and homeless prevention, and rent program

This New River Community Action program is a rental assistance program that was created from federal government stimulus funds. The housing program will prevent the evictions and displacement of low to moderate income households who are potentially facing an eviction or homelessness. Qualified individuals can receive up to 18 months of rent help. In addition, the homeless prevention program will assist homeless persons in securing permanent housing; and helps program participants regain self-sufficiency by finding a job and increasing their income. Funds may even be available to help pay utility bills and security deposits.

Phone: 540- 633-5900

Emergency and crisis support, and financial help for paying bills

If you are low to moderate income, unemployed, or just looking for help with bills, this New River Community Action program may be able to help in this capacity as well. The agency provides financial assistance, free food, clothing, school supplies, and other support to help meet the temporary emergency needs of local families and individuals. In certain cases funds may be available to pay rent, housing expenses, or energy bills.

Phone: 540-633-5900

To Our House

This program partners with congregations of all faiths to provide temporary shelter for homeless men during winter months.

110 Roanoke St, Christiansburg, Virginia

Phone: 540-382-6186

toourhousenrv@gmail.com

New River Family Shelter (NRFS)

NRFS is the only scattered shelter program in the NRV that provides safe emergency housing to families and children. With multiple home sites, this program increases accessibility to safe and private housing thus creating a secure and nurturing environment for children. In addition to keeping the entire family together, this program connects families to local support programs, empowering them to achieve confidence and self-sufficiency. NRFS partners with the local community including volunteers, local government and churches to remove the stigma of homelessness. The goal is to ultimately end long-term family homelessness in the NRV.

110 Roanoke St.
Christiansburg, VA 24073
Phone: 540-382-6188

Project Hope, NRV

Project Hope provides assistance for children experiencing homelessness in the New River Valley, and children living in local shelters. For additional information, contact

Aline Brinckman,
Homeless Educator
Phone: 540-382-5100 Ext. 1026
E-mail: abrinckman@mcps.org

Heating/Cooling and Home Repairs Assistance

Community Housing Partners

Weatherization assistance program for non-emergency energy conservation and energy-related heating, health and safety improvements Priority to households with seniors, people with disabilities, and with children under 18. Possible help with rental units but may require owner/landlord match

CHP Headquarters
448 Depot Street NE
Christiansburg, Virginia USA 24073
Phone: 540-382-2002
Fax: 540-382-1935

Helping Hand Foundation

4003 Morning Glory Drive
Radford, VA 24141
Phone: 540-731-1755

Hours:

- January- October: 6:00-9:00 p.m. (4th Thursday of the Month)
- November- December: 6:00-9:00 p.m. (3rd Thursday of the Month)

Montgomery Department of Social Services

Please contact agency in regards to help with fuel/crisis and cooling

210 S. Pepper St., Ste. B
Christiansburg, VA 24073
Phone: (540) 382-6990
Fax: (540) 382-6945
Hours: Mon.-Fri., 8 a.m. to 4:30 p.m.

New River Community Action

Emergency Assistance

These programs provide assistance for clothing, utilities, heating fuel, health needs, rent or mortgage plus access and referral to other organizations.

110 Roanoke St, Christiansburg, VA 24073
Phone: 540-382-6186 | Fax: 540-381-4320
email: mpoindexter@nrcaa.org
Office Hours: 9:00 to 11:30 and 1:00 to 3:30

Outreach and Referral

Provides assistance to participants for accessing home weatherization, water/ waste water improvements and other housing and human services.

110 Roanoke St, Christiansburg, VA 24073

Phone: 540-382-6186 | Fax: 540-381-4320

email: mpoindexter@nrcaa.org

Office Hours: 9:00 to 11:30 and 1:00 to 3:30

Southeast Rural Community Assistance Project (Indoor Plumbing)

Rehabilitating homes of low-income rural residents without complete indoor plumbing is a state-funded program in Virginia. When the home proves too decrepit for rehabilitation to meet HUD Section 8 housing standards, a new home is constructed.

Phone: 540-345-1184

Food Pantries and Providers

Helping Hands Food Pantry

The Helping Hands food pantry open to any residents residing in the New River Valley.

Helping Hands Foundation
4003 Morning Glory Drive
Radford VA, 24141
Phone: 540-731-1755

Hours: January-October- Fourth Thursday of each month from 5:00 a.m.-6:00 p.m.
November and December- Third Thursday of each month from 5:00 a.m.-6:00 p.m.

***This organization will also put together emergency food bags if needed. Please call the phone number listed above.

Interfaith Food Pantry

Serving qualified residents of Blacksburg and McCoy
706 Harding Ave., Blacksburg, VA 24060
Phone: 540-951-8134

Hours: Monday from 4:00 to 6:00 PM and
Tuesday - Friday from 10:00 AM to 12:00 PM.

Montgomery County Emergency Assistance Program (MCEAP)

Mission Statement: To meet the immediate emergency and temporary needs of the low-income, unemployed, elderly and handicapped individuals/families. This service is for Montgomery County residents in the areas of food, clothing, furniture and financial assistance when existing agencies cannot do so.

110 Roanoke St
Christiansburg, VA 24073
Phone: 540- 382-1561

Distribution Times: Call for distribution times

New River Community Action

Emergency Assistance and Food Pantries

These programs provide assistance for clothing, utilities, heating fuel, health needs, rent or mortgage plus access and referral to other organizations. Food pantries are available for those in need.

110 Roanoke St, Christiansburg, VA 24073
Phone: 540-382-6186 | Fax: 540-381-4320
email: mpoindexter@nrcaa.org

Office Hours: 9:00 a.m.-11:30 p.m. and 1:00 p.m. to 3:30 p.m.
<http://newrivercommunityaction.org/emergency-assistance-program/>

Salvation Army- New River Valley Corps

Provides financial assistance for rent if they have an eviction notice, and utilities with a cut off notice. Provides emergency food baskets, clothing (Thrift Store), counseling, furniture (if available), baby food, diapers, and referrals to other agencies. Appointments are needed in most cases, but some walk-in services can be used, such as the food assistance.

760 Roanoke St., Christiansburg, VA 24073
Phone: 540-394-1037

St. Michael Lutheran Church

As a congregation, St. Michael reaches out to individuals in Blacksburg and Montgomery County. As the sponsor for Micah's Backpack and the Micah's Caring Initiative Ministries, St. Michael works with over 200 local and national partners to provide weekend meals to students in Blacksburg, meals to low-resource senior adults and other assistance to people in need.

2308 Merrimac Rd
Blacksburg, VA 24060
Phone: 540-951-8951
Email: hope@stmic.us

The Giving Tree

We are a 100% volunteer and donation powered food pantry, operating out of Fieldstone UMC. Our doors opened in 2010, with the mission to do more to help those who struggle daily to feed themselves and their families. What sets us apart from other hunger relief agencies in our area, is that we do not require patrons to prove their need for assistance. Simply put, we serve all, without exception, who come seeking food.

Feel free to contact us and a volunteer will be in touch.

3385 North Franklin Street Christiansburg, VA 24073

Food distribution hours: Fridays 6-7pm. Doors open at 4:30pm and patrons need to arrive by 6:30pm to receive food. Patrons can receive food every 3 weeks from our food pantry.

thegivingtreefoodpantry@gmail.com
www.thegivingtreefoodpantry.org

Clothing, Shoes, Toys, Furniture and Household Items

Montgomery County Christmas Store

The Montgomery County Christmas Store is an all-volunteer, community-wide, nonprofit organization which assists low-income families in Montgomery County during the Christmas season by providing a shopping experience characterized by choice and dignity. Serving families with children is our first priority.

30 W. Main Street Christiansburg, VA 24073

Phone: 540-381-0585

Montgomery County Emergency Assistance Program (MCEAP)

Mission Statement: To meet the immediate emergency and temporary needs of the low-income, unemployed, elderly and handicapped individuals/families. This service is for Montgomery County residents in the areas of food, clothing, furniture and financial assistance when existing agencies cannot do so.

110 Roanoke St

Christiansburg, VA 24073

Phone: 540- 382-6186

New River Community Action

Emergency Assistance and Food Pantries

These programs provide assistance for clothing, utilities, heating fuel, health needs, rent or mortgage plus access and referral to other organizations. Food pantries are available for those in need.

110 Roanoke St, Christiansburg, VA 24073

Phone: 540-382-6186 | Fax: 540-381-4320

email: mpoindexter@nrcaa.org

Office Hours: 9:00 to 11:30 and 1:00 to 3:30

Salvation Army of the New River Valley

This program provides emergency assistance for rent, utilities, food baskets, clothing, lodging, household items, baby food and diapers.

760 Roanoke St., Christiansburg, VA 24073

Hours:

- Tuesdays (1st and 3rd) 10:00 a.m.-3:00 p.m.
- Tuesdays (2nd and 4th) 1:00-3:00 p.m.
- Wednesdays 10:00 a.m.-3:00 p.m.

The Radford Clothing Bank

The Radford Clothing Bank provides good used clothing in an attractive and inviting atmosphere. Persons in need who reside in the New River Valley may shop for free clothing. Other shoppers pay \$10 for a basket of clothes. Begun in 1982, it is a mission of 14 area churches operated by a Board of Directors and over 300 volunteers. The Bank is a United Way partner and receives additional support from the participating churches, community organizations, grants and shoppers.

2000 West Street, Radford, VA 24141

Phone: (540) 633-5050

Hours: Thursday 10 a.m. – noon and 4 p.m. - 6 p.m.

Friday 10 a.m. - noon

Saturday 10 a.m. - noon

Counseling Services

Children's Trust: Children's Advocacy Center of the New River Valley

The therapy program offers counseling for children and adolescents who have been sexually or physically abused or who have been exposed to family violence. It also provides services to siblings of these children, and their non-offending caregivers. All of our therapists have been trained in treatment methods that are proven to be effective in reducing trauma and improving functioning.

90 College Street, Suite C Christiansburg, VA
Phone: 540-344-3579

Community Health Center of the New River Valley

The Community Health Center of the New River Valley is a non-profit healthcare organization that serves uninsured individuals, as well as people who are insured with Medicaid, Medicare, and private insurance like Anthem.

Our programs provide medical, dental, behavioral health and medication assistance services to people of all ages.

215 Roanoke Street
Christiansburg, Virginia 24073
Phone: 540-381-0820
Fax: 540-382-3391

Hours of Operation: Monday, Wednesday, Thursday and Friday: 8:30 am to 5:00 pm
Tuesday: 8:30 am to 7:00 pm

DePaul Community Resources

Services within the community are provided by qualified, professional staff who use a variety of treatment approaches depending upon needs. Clinicians work to ensure privacy, quality of service, and connection to necessary resources for their clients. Community-Based Services may be paid for by Medicaid, private insurance, or CSA funds.

80 College Street, Suite H
Christiansburg, VA 24073
Phone: 540-381-1848
Fax: 540-381-5372

Family Preservation Services (FPS)

FPS provides mental health counseling in a community based setting to children and adults. FPS offers mental health treatment on a continuum of intensity and duration, depending on individual, family and community needs. FPS has multiple programs ranging from outpatient to intensive in home services that are aimed at providing the sensible, positive support essential to strengthening individuals and families.

1650 Cambria St NE
Christiansburg VA 24073
Office 540-381-7500
Fax 540-381-7658
Office Hours: Monday-Friday 9:00 a.m.-5:00 p.m.

Hokie Wellness

The mission of Hokie Wellness is to promote the physical, emotional, social, and financial well-being of Virginia Tech students and employees. It focuses on the development of lifelong healthful living skills through mindfulness, stress reduction, and wellness coaching; while working in collaboration with many other local agencies/programs.

195 McComas Hall (0140)
895 Washington Street
Blacksburg, VA 24061
Employees: 540-231-8878
Students: 540-231-2233

National Counseling Group

At NCG, our goal is to provide meaningful services to individuals and families within the communities in which they live. As the largest provider of community-based mental health services in Virginia, we aim to meet your individual needs wherever you are. As you read on the CARE Approach page, if we can't serve you ourselves, we promise to help you find services and supports that can.

90 College Street, Suite B Christiansburg, VA 24073
Phone: (540) 602-3021
Fax: (540) 382-1972

New River Valley Community Services

New River Valley Community Services (NRVCS) is a public provider of behavioral health services to residents of the New River Valley. The agency serves children, adults and families by providing community-based programs. Programs available in the area of

mental health, intellectual disabilities, substance use disorders, and related prevention services. Emergency Services are provided. Fees vary according to income. Medicaid accepted.

700 University Blvd., Blacksburg, VA 24060

Non-emergency Phone: 540-961-8300

Emergency Phone: 540-961-8400

Women's Resource Center of the New River Valley

This program provides free counseling for women, men and children who have experienced sexual abuse or domestic violence

Phone: 540-639-1123

Medical/Dental Clinics and Programs

Carilion Hospice, NRV

Hospice focuses on caring for, not curing, patients at home (in most cases). Hospice care is also provided in freestanding hospice centers, hospitals, nursing homes, and other long term care facilities. Hospice services are available to patients of any age, religion, race or illness. Care is covered under Medicare, Medicaid, and most private insurance plans, HMO's and other managed care organizations.

707 Randolph Street, Suite 251
Radford, VA 24141
Phone: 540-633-9370

CHIP (Children's Health Improvement Partnership)

Provides access to primary health care to pregnant women and families with children age's birth to seven. Parent education and support for family goals is provided through home visiting case management services.

412 N. Jefferson Ave
Pulaski, VA 24301
Phone: 540-994-9200
Fax: 540-994-9334

Community Health Center of the New River Valley

The Community Health Center of the New River Valley is a non-profit healthcare organization that serves uninsured individuals, as well as people who are insured with Medicaid, Medicare, and private insurance like Anthem.

Our programs provide medical, dental, behavioral health and medication assistance services to people of all ages.

215 Roanoke Street
Christiansburg, Virginia 24073
Phone: 540-381-0820
Fax: 540-382-3391

Hours of Operation: Monday, Wednesday, Thursday and Friday: 8:30 am to 5:00 pm
Tuesday: 8:30 am to 7:00 pm

Deaf & Hard of Hearing Services Center, Inc. (DHHSC)

Center for the Deaf and Hard of Hearing
5251 College Drive
Dublin, VA 24084

Hours:

3rd Wednesday of each month 10:00 am to 2:00 pm (appointments only)

Phone: 540-674-3619 (voice, TTY)

Videophone: 540-585-4724

Toll free: 800-552-7917 (voice or TTY)

Email: lhowlett@nr.edu

FAMIS/Family Access to Medical Insurance

FAMIS is a program that helps Virginia families provide health insurance to their children. Health insurance is important to make sure that kids are able to get the help they need to grow up healthy. Applicants may also inquire at Montgomery County Department of Social Services (contact information included in this resource guide).

Phone: 1-855-242-8282

Website www.famis.org

Lewis Gale Hospital Montgomery

3700 S Main St, Blacksburg, VA 24060

Phone: 540-951-1111

Medicaid Information

Phone: 1-800-643-2273

Website: www.viriniamanagedcare.com

Medicaid Transportation

In order to use this service, you will need to have the client's Medicaid number, pick up/drop off address, name, phone and address of doctor.

Call 48 hours in advance

Medallion: 1-866-386-8331

Virginia Premier: 1-888-338-4579 ext. 1164

Medicare Information

Medicare is a federal system of health insurance for people over 65 years of age and for certain younger people with disabilities

Phone: 1-800-633-4227

Website: www.Medicare.gov

Med-Ride

Med-Ride provides non-emergency medical transportation to qualified individuals in the New River Valley of Virginia by the Agency on Aging. Med-Ride offers demand responsive, volunteer transportation to the lower income, uninsured and under insured citizens of the New River Valley. Med-Ride operates on a fee-for-service basis; however, no one is denied due to an inability to pay.

Phone: 1-888-633-7433

Office phone for Agency on Aging: 540-980-7720

New River Community Action

CHIP (Children's Health Improvement Partnership)

This program provides access to primary health care to pregnant women and families with children age's birth to six. Parent education and support for family goals is provided through home visiting case management services.

114 A. North Franklin Street,

Christiansburg, VA

Phone 540-394-3255

Fax 540-394-3256

NRV Medical Center

2900 Lamb Circle

Christiansburg, VA 24073

Phone: 540-731-2000

Website www.carilion.com/cnrv/

Support Groups

Blue Ridge Cancer Care (BRCC)

For more than forty years, Blue Ridge Cancer Care (BRCC) has contributed greatly to the campaign against cancer and diseases of the blood by offering advancements in technology, treatment, early detection and clinical trials. For residents throughout Southwest Virginia this means the chances of beating cancer are better than ever. Many support programs are offered.

2600 Research Center Dr A, Blacksburg, VA 24060
Phone: 540-381-5291

Carilion NRV Medical Center

Many programs are available at Carilion NRV Medical Center. A calendar is posted online with various programs/ group meetings each month.

<https://www.carilionclinic.org/calendar-region/nrv>

LewisGale Look Good, Feel Better (Cancer Care)

This group is for people with Cancer and dealing with the effects on their bodies. Beauty professionals lead the group through a hands-on experience to learn make-up techniques, skin care, nail care, and how to use head coverings (wigs, turbans, and scarves).

LewisGale Regional Cancer Center-Pulaski Hospital
2400 Lee Hwy N.
Pulaski, VA 24301
Phone: 540-994-8545.

LewisGale Hospital Montgomery
3700 S Main St
Birthing Center Classroom
Blacksburg, Virginia 24060
Phone: 540-951-1111
Toll Free: 1-800-227-2345

FLASH

This program is a support group for family members dealing with substance abuse who have a loved one admitted to New Life Recovery Center. Since addiction is a family disease, family members must attend the FLASH (Families Learning and Staying Healthy) group on Mondays from 6:00-7:30 p.m. at the NRVCS Montgomery Center in Blacksburg before they may visit their loved ones at New Life on Sundays from 2-4 p.m.

700 University Blvd.
Blacksburg, VA 24060
Phone: 540-961-8300

TOPS CLUB/Weight Management

This is the original, nonprofit, weight-loss support and wellness education organization. Established in 1948 to champion weight-loss support and success, this program has helped millions of people live healthier lives.

Belmont Christian Church

(TOPS VA 0489)
1500 Peppers Fry Rd NW.
Christiansburg, VA 24073

Blacksburg United Methodist Church

(TOPS VA 0464)
203 Roanoke St Annex
Blacksburg, VA 24060-7419

Area Captain for both chapters

Judy M Oliver
Salem, VA
Phone: 540-312-7105
E-mail judyotopss@aol.com

***See Addiction/Substance Abuse (page 9) for NA, AA, and Al-Anon Support Group meeting places and times**

Prison Aftercare

New River Community Action

VA CARES (Virginia Community Action Re-Entry System)

This program assists ex-offenders in making a successful transition from prison or jail to society.

110 Roanoke Street
Christiansburg, VA 24073
Phone: 382-9382
email: slowery@nrcaa.org

New River Valley Community Services (NRVCS)

New River Valley Community Services (NRVCS) is a public provider of behavioral health services to residents of the New River Valley. The agency serves children, adults and families by providing community-based programs for mental health, intellectual disabilities, substance use disorders, and related prevention services. Emergency Services are provided. Fees vary according to income. Medicaid accepted.

700 University Blvd., Blacksburg, VA 24060
Non-emergency Phone: 540-961-8300
Emergency Phone: 540-961-8400

NRVCS Bridge Program (Jail and Jail Diversion Services)

Under contract, some treatment and educational services are provided in our local jails. Our staff also provides post booking treatment services to individuals identified with a mental health diagnosis

Senior Services

Blacksburg Parks and Recreation

The Town of Blacksburg has a very active and involved senior citizenry, with programs and activities to match. For fun and adventure, senior citizens can sign up for a trip, program or special event, or just get out of the house for a little while by meeting friends at the senior center.

615 Patrick Henry Dr., Blacksburg, Virginia

Phone: 540- 443-1100

E-mail: recreation@blacksburg.gov

Christiansburg Parks and Recreation

Christiansburg Parks and Rec offers many senior classes/activities. The center offers basketball, aerobics classes, and billiards tournaments. If you enjoy singing and fellowship, then the gospel sing-a-long may be just for you.

Because your health is important, the center offers a wide variety of screenings and educational classes to help monitor and understand your health. A few of the screenings you can look for are blood pressure, blood sugar, cholesterol and body fat. You will also find computer classes, driver safety programs and Medicare counseling.

The senior trips are also very popular. The center heads to a new destination almost every week. Trips are year round and vary according to season.

The Senior Center

The senior center is a tremendous asset to the senior community and the center invites you to stop by and take advantage of all they have to offer.

For more information, please contact:

Tammy Caldwell

Phone: 540-382-2349 x2003.

Department of Aging and Rehabilitative Services (DARS)

The Virginia Department for Aging and Rehabilitative Services, in collaboration with community partners, provides and advocates for resources and services to improve the employment, quality of life, security, and independence of older Virginians, Virginians with disabilities, and their families.

8 Radford St.

Christiansburg, VA 24073

Phone: 540-381-7122

Montgomery County Parks and Recreation

Montgomery County Parks and Recreation offers a variety of educational programs for seniors. These programs include Senior Olympics, NRA Basic Personal Protection, Bob Ross painting classes, Medicare seminars, nutrition, weight management support, historical displays, boating safety classes and more!

Montgomery County
Government Center
755 Roanoke St., Ste. 1E, Christiansburg, VA 24073
Phone: (540) 382-6975
Fax: (540) 382-4596

mcpr@montgomerycountyvva.gov
Hours: Mon.-Fri., 8:30 a.m. to 5 p.m.

New River Valley Agency on Aging (NRVAoA)

The New River Valley Agency on Aging provides support services, advocacy, resources, and information to aging and disabled adults, as well as to their caregivers, to enable them to achieve maximum independence, maintain their dignity, and strengthen their social support systems within their communities while enhancing their quality of life.

Programs and services include:

- Care Coordination
- Options Counseling Services
- Friendship Cafes
- Elder Abuse Prevention
- Home Delivered Meals
- Homemaker Services
- Information, Assistance & Referral
- Volunteer respite program
- Mobility Coordination
- Legal services
- Non-Emergency Medical Transportation
- Long-Term care Ombudsman Program
- Virginia Insurance Counseling Program (VICAP)
- Chronic Disease Self-Management Education

141 E. Main Street
Pulaski, VA
Phone: 540-980-7720
E-mail: nrvaoa@nrvaoa.org
Website: www.nrvaoa.org
Intake Hours: Monday- Friday 8:00 a.m.-4:30 p.m.

NRVAoA Grandparents Raising Grandchildren Support Group

This group offers support to people in the NRV raising children related to them. Childcare and dinner provided free of charge. The group meets at the:

Pulaski YMCA
615 Oakhurst Drive
Pulaski, VA 24301

Contact Cassie Mills for information:

Phone 540-980-7720

Email cmills@nrva.org

Group meets on the second MONDAY of each month 5:30-7:00 p.m.

New River Valley Disability Resource Center

This nonprofit agency assists people of all ages with all types of disabilities. As a Center for Independent Living (CIL), they are community based, focused on helping people with disabilities live as independently as possible. Centers for Independent Living operate under a strict philosophy of consumer control; people of all types of disabilities govern and staff their organization. They serve the New River Valley, which consists of Floyd, Giles, Montgomery and Pulaski counties, and the city of Radford.

New River Valley Disability Resource Center services include advocacy, information and referral, independent living skills training, peer support and transition services.

Additionally, they assist with home modifications.

53 W Main St a

Christiansburg, VA 24073

540-266-1435

Website: <https://nrvdrc.org/>

Social Security Administration

This administration provides intake and services in regard to:

- Retirement benefits
- Survivor benefits
- Medicare benefits
- Supplemental Security Income (SSI) - SSI is a program for people with low income and resources (assets) who are 65 and older, blind or disabled.
- Assistance obtaining a Social Security Card or a replacement copy

Address: SUITE 100
612 S JEFFERSON STREET
ROANOKE, VA 24011

Phone: 1-800-772-1213

TTY: 1-800-325-0778

Hours: Monday 9:00 AM - 4:00 PM
Tuesday 9:00 AM - 4:00 PM
Wednesday 9:00 AM - 12:00 PM
Thursday 9:00 AM - 4:00 PM
Friday 9:00 AM - 4:00 PM
Saturday Closed
Sunday Closed

Employment Agencies/Information and Workforce Development

Adecco Staffing

At this agency, you can apply for one of the listed jobs, or send in your application and they will perform a job search for you. Once they find a job that matches your skills and your needs, they will get in touch with you, set up an interview and coach you until your first day on the job. The agency states that they will “even stick with you to make sure you love your job and the one after that”.

1999 S Main St, Suite 405, Blacksburg, Virginia, 24061
Phone: 540-951-0841

Bright Services

Bright Services has been in operation since 1981. They serve more than 1,000 corporate clients annually. This agency is the largest independently owned, locally managed firm, within the geographical region. The average Bright Services "temporary" employee works 37.33 hours weekly. Thousands of employees have obtained permanent jobs through Bright Services. Many people choose to work as temporary help because of flexible hours, immediate income, or to become familiar with area companies. This is one of the best routes to permanent employment. Bright Services provides its temporary employees with a benefits package, which can be tailored to client companies' specifications.

401 Depot St NW, Christiansburg, VA 24073
Phone: 540- 382-7213

Department of Aging and Rehabilitative Services (DARS)

The Virginia Department for Aging and Rehabilitative Services, in collaboration with community partners, provides and advocates for resources and services to improve the employment, quality of life, security, and independence of older Virginians, Virginians with disabilities, and their families.

8 Radford St.
Christiansburg, VA 24073
Phone: 540-381-7122

Express Employment Professionals

The Company's Vision: To help as many people as possible find good jobs by helping as many clients as possible find good people.

2045 N Franklin St #D, Christiansburg, VA 24073

Phone: 540- 639-1692

Hours: Open today · 8AM–5PM

New River Community College Workforce Development

The Center for Workforce Development fosters economic growth and development by providing a variety of services. These services include:

- Upgrading of workforce skills
- Career development programs
- Retraining
- Pre-employment workshops
- Video conferencing
- State-of-the-art technology training

The Center develops customized training programs and delivers management workshops upon request.

5251 College Dr.

Dublin, VA 24084

Phone: 540- 674-3613

Fax: 540- 674-3634

The New River/Mount Rogers Workforce Investment Board

Supported by federal and state funds and local service agencies, this board shows its commitment to the region's quality of life by helping people find jobs and train for better careers. Qualified adults and youths can visit the One-Stop Centers for training for job/career counseling and other job-related information.

6580 Valley Center Drive, Suite 119

Radford, Virginia 24141

Phone: 540-633-6764

Website: www.nrmrwib.org

Valley Staffing, Inc.

Valley Staffing, Inc. has been proudly meeting the New River Valley's staffing needs for over ten years. Conveniently located in Dublin VA, Valley Staffing offers the hard working people of the NRV community an opportunity to get a foot into the doors of the region's most sought after and promising employers.

6003 Wright Avenue

Dublin, VA 24084

Phone: 540-674-3103

Website: www.valleystaffingjobs.com

Virginia Employment Commission (VEC)

This Commission accepts applications and administers unemployment benefits for persons who have worked in Virginia and other states. The VEC provides assistance with locating and applying for employment, i.e. filling in applications, developing resumes, job interview skills etc.

206 3rd Ave, Radford, VA 24141

Phone: 540-831-5980

**Workforce Development Center Dublin/Goodwill Industries of the
Valley**

Offers Work Investment Act (WIA) Youth and Adult programs and services. The Youth Program provides training, employment and educational opportunities to eligible in and out of school youth ages 14 to 21. The Adult Program offers assistance with job search and placement, and educational opportunities.

103 Duncan Lane

Radford, VA 24141

Phone: 540-639-9027

Fax: 540-639-3517

Legal Help/Tax Assistance

New River Community Action

The mission of New River Community Action, Inc. (NRCA) is to promote and support the well-being and self-reliance of individuals, families and communities. Community Action Agencies are well known proponents of self-sufficiency. “A Hand Up, Not A Hand Out” is our motto. We strive to achieve our purpose through community organization and empowerment, i.e., helping local communities to recognize and address their own poverty conditions. NRCA has developed a variety of programs that prevent and alleviate poverty and improve the lives of low-income individuals and families.

700 University Blvd., Blacksburg, VA 24060

Non-emergency Phone: 540-961-8300

Emergency Phone: 540-961-8400

Volunteer Income Tax Assistance

This program provides individuals and families assistance with tax preparation. This may potentially increase the annual income resulting from earned income and child care tax credits.

Phone: 540-633-5133 ext. 460

Southwest VA Legal Aid

Southwest Virginia Legal Aid Society (SVLAS) is a private, non-profit law firm. We provide free civil legal services to low-income families in 17 counties and four small cities in southwestern Virginia.

Christiansburg Field Office

155 Arrowhead Trail

Christiansburg, VA 24073

Phone: 540-382-6157

Fax: 540-382-5981

Toll-free: 800-468-1366

Animal Shelters

Montgomery County Animal Care and Adoption Center

The new center's primary goal is to increase animal adoptions by expanding visitation and maximizing visibility through attractive design, in a setting where prospective pet owners visit dogs in an outdoor courtyard and cats in the community room. Through partnerships with local animal groups and volunteers, the center emphasizes increasing adoptions and returning pets to their owners. The facility intends to serve as a recreation destination where people can volunteer to walk the dogs, care for the cats or just visit with the animals.

434 Cinnabar Rd, Christiansburg, VA 24073
Phone: 540-382-5795

Montgomery County Animal Control

Animal Control is responsible for ensuring that the community is safe from problematic animals and also to ensure that the animals are safe from abusive owners. Animal control only handles domesticated animals such as dogs and cats.

434 Cinnabar Rd, Christiansburg, VA 24073
Phone: 540-382-5795

Montgomery County Humane Society

The Montgomery County Humane Society is based out of Christiansburg, VA. While the main focus of this program is serving Montgomery County, they regularly extend their adoption, spay/neuter, rescue, education, and outreach programs to people and pets throughout the New River Valley region and beyond.

Address: 1183 Flanagan Dr, Christiansburg, VA 24073
Phone: 540-382-1166

