



Attachment G-1

Floyd County Resource Guide 2015

2015 Resource Guide for Floyd County Virginia

Created on 12/14/2015

This resource guide is a compilation of information and services and not an endorsement of any organization.

All information is active and has been verified.

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Crisis Hotlines and Toll Free Numbers

ACCESS (Addiction/Suicide) Hotline
540-961-8400 or 1-888-717-3333

Carilion Clinic-Psychiatry & Behavioral Medicine
1-888-284-8898

Child Abuse/Neglect
1-800-552-7096

Childhelp USA National Hotline (Report & Prevent Abuse)
1-800-4-A-CHILD

Child Welfare Information
1-800-394-3366

Cutting/Self Injury (Self-Injury Help by S.A.F.E.)
1-800-DON'T CUT/1-800-366-8288

Depression and Bipolar Support Alliance (DBSA)
1-800-826-3632

Depression Awareness, Inc.
1-800-799-0208

Depression, Awareness, Recognition, and Treatment (DART)
1-800-421-4211

Domestic Violence Hotline
1-540-639-1123/1-800-788-1123

Family Mental Health Center
1-800-833-3915

FOR WOMEN-Bethany Hall (Long-term residential substance abuse treatment)
1-888-343-4261

Lewis-Gale Center for Behavioral Health
1-800-541-9992

Missing Children Info VA
1-800-822-4453

National Adolescent Suicide Hotline
1-800-621-4000

National Foundation for Depressive Illness
1-800-248-4434

National Runaway Switchboard
1-800-786-2929

National Suicide Crisis Hotline
1-800-784-2433 (1-800-SUICIDE)

National Suicide Prevention Hotline
1-800-273-8255 (1-800-273-TALK)

New River Valley Crisis Hotline
1-540-961-8400

Panic Disorder Information Hotline
1-800-647-2642 (1-800-64-PANIC)

Poison Control
1-800-451-1428

Pulaski Mental Health Clinic
1-540-994-5023

Rape/Sexual Assault WRC 24 Hour Hotline
1-540-639-1123/1-800-788-1123

RAFT (Addiction/Suicide) Hotline
1-888-717-3333

Substance Abuse and Mental Health Services
1-800-662-4357

The National Mental Health Association Information Center
1-800-969-NMHA (1-800-969-6642)

United Way Crisis Hotline (Statewide information and referral line)
1-800-233-4357 (1-800-233-HELP)

VA Family Violence/Sexual Assault (VA Department of Social Services)
1-800-838-8238

Virginia Department of Health (Injury, Suicide, and Violence Prevention Programming)
1-800-732-8333 (Information Line)

Women's Resource Center of the NRV Crisis Hotline
1-540-639-1123

Youth Crisis Helpline
1-800-999-9999

Abuse/Assault/Violence

Floyd County Sheriff

The Floyd County Sheriff's Office, under the leadership of Sheriff Shannon Zeman, is a professional law enforcement agency located at 100 East Main Street, Floyd, Virginia. Agency personnel work diligently in order to maintain high standards, striving to safeguard the lives and property of our citizens, reduce and deter crime, and to enhance public safety in an effort to improve the quality of life in Floyd County and the Commonwealth of Virginia.

100 East Main St, Room 206

Floyd, Virginia 24091

Phone: (540) 745-9334

Fax: (540) 745-9349

Office Hours:

Monday-Friday

8:00 AM to 4:30 PM

Women's Resource Center of the New River Valley

Provides services and programs (counseling, court advocacy and shelter) for adult and child victims of domestic violence and sexual assault. Services provided to men, women, and youth free of charge.

Services to victims and their families include:

- 24 hour crisis hotline
- Individual counseling
- Supportive family counseling
- Medical, court, and legal advocacy
- Emergency shelter for adults and their families who are unsafe in their homes due to violence

Education and Training services are provided to schools, colleges, community groups and organizations, and professionals upon request.

Local hotline: 540-639-9592

Toll free: 1-800-788-1123

Shelter: 540-639-1123

Sexual assault and Administrative Office: 540-639-9592

Children/Youth Support Services

Child Study Center of Virginia Tech

The Child Study Center (CSC) is a specialty research, service, and training facility devoted to the comprehensive assessment, treatment, prevention, and understanding of problems of childhood and adolescence. The Center is affiliated with the Psychological Services Center and the Department of Psychology at Virginia Tech. The CSC staff, which is comprised of faculty, staff, and graduate clinicians from the Clinical Psychology and Developmental and Biological Psychology training programs, represents diverse areas of expertise.

Email: childstudycenter@gmail.com

540-231-8276

R.E.A.C.T.-Recovery Effort After Child Trauma (fire) 24/7 Helpline 540-320-0483.

Email: <http://www.psyc.vt.edu/labs/stresscoping/publications>

Family Preservation Services

We provide counseling and support services in home- and community-based settings and we emphasize the strengths and uniqueness of each youth and family. We do not own or operate any hospitals, residential treatment centers or group homes. All services are offered by trained therapists and paraprofessionals under the direct supervision of licensed clinicians.

540-381-7500

New River Community Action

The mission of New River Community Action, Inc. (NRCA) is to promote and support the well-being and self-reliance of individuals, families and communities. Community Action Agencies are well known proponents of self-sufficiency. "A Hand Up, Not A Hand Out" is our motto. We strive to achieve our purpose through community organization and empowerment, i.e., helping local communities to recognize and address their own poverty conditions. NRCA has developed a variety of programs that prevent and alleviate poverty and improve the lives of low-income individuals and families.

Closed Fridays

323 Floyd Highway South, (temporarily moved to 220 Parkway Lane at The Jacksonville Center)

PO Box 849 Floyd, VA 24091

Office Hours: 8:00 am - 4:30 pm

Phone: (540) 745-2102 | Fax: (540) 745-2106

email: floydcsw@nrcaa.org

Head Start

Provides comprehensive developmental services to eligible pre-school children and their families. Family-focused services emphasize education, nutrition, parent involvement, social services and preventative health care.

Floyd Elementary School

531 Oak Hill Drive

Floyd, VA 24091

Phone: 745-2120

Fax: 745-2106

email: floydhs@nrcaa.org

New River Valley Community Services

New River Valley Community Services (NRVCS) is a public provider of behavioral health services to residents of the New River Valley. The agency serves children, adults and families by providing community-based programs for mental health, intellectual disabilities, substance use disorders, and related prevention services. Emergency Services are provided. Fees vary according to income. Medicaid accepted.

Floyd Clinic

274 Floyd Hwy. South
Floyd, VA 24091
Phone: 745-2047; 745-2049
Fax: 745-2048
Hours:
Mon- 8:30 AM - 7 PM
Tues - 11 AM - 7 PM
Wed - 8:30 AM - 6 PM
Thurs - 8:30 AM - 5 PM
Fri – Closed

Floyd County Multidisciplinary Team

Strives to help prevent child abuse and neglect in all forms by heightening parental and community awareness of issues regarding child abuse and neglect. Provides educational opportunities and materials.

323 Floyd Highway South
Floyd, VA 24091
Contact James Pritchett
E-mail: JPritchett@nrvc.org

Floyd County Department of Social Services

Provide benefit programs for income eligible individuals and families: Temporary Assistance to Needy Families (**TANF**), Food Stamps (**SNAP**) 1:00pm-4:45pm Monday, Wednesday and Friday, Medicaid, State/Local Hospitalization, Auxiliary Fuel Assistance Grant, and General Relief (for burial). Also provides Adult and Child Services, Foster Care, Adoption Services, Child Care Information, Assistance and Referrals.

E-mail: carl.ayers@dss.virginia.gov
120 West Oxford Street, Building A-2
Floyd, Virginia 24091
Phone: (540) 745-9316
Fax: (540) 745-9325
Office Hours:
Monday-Friday
8:00 AM to 4:30 PM

Floyd County Public Schools

140 Harris Hart Road NE
Floyd, VA 24091
Phone 540-745-9400

Inward Bound Mindfulness Education (iBme)

Inward Bound Mindfulness Education (iBme) is a non-profit organization dedicated to improving the lives of teens, young adults, parents, and professionals through mindfulness retreats and outreach programs. At our home office in the June Bug Center, we offer the following:

- **After-school drop in center for teens** ages 13-19, providing a range of activities for social- emotional development and enhancing skills of wise decision making.
 - **Mentoring training for young adults and elders.** Once trained, they will be matched with teens involved in our programs for a mutually beneficial relationship.
 - **Classes for teens** including Mindful Movement: Yoga & Internal Martial Arts; Self-Discovery; Creative Expression; How to manage Anger & Resolve Conflicts Respectfully with Peers, Parents and Teachers.
 - **Classes for young adults** including Mindful Eating: Developing a Fresh Relationship With Food & Your Body; Sex, Drugs, Facebook & Ice Cream; Gaining Tools to Snap Out of Mindless Consumption, Addictions and Eating Disorders.
 - **Classes for parents** including Parenting with the Brain In Mind; Mindful Eating: Developing a Fresh Relationship With Food & Your Body; Stress Reduction Through Mindfulness; and Resolving Conflicts Respectfully with Adolescents.
 - **Adolescent friendly support groups** for children of alcoholics/addicts as well as for teens struggling with addictions, eating disorders and depression, anxiety and trauma.
- Supporting Teen Addictions Recovery (STAR) group, Wednesday evenings 5-6pm.**

Contact: 540-239-2838/jamie@ibme.info

Floyd County Young Life

Floyd County Young Life is a group of caring adults who develop relationships with kids, and share that message. We do this by spending time with kids on their turf. By earning the right to be heard. By walking through life with them. We have weekly "club" meetings and Bible studies where kids can come hear about Jesus in a safe environment that is fun and engaging. We give kids adventure by taking them to camps where the love of God is not only communicated but seen all around them. We believe in every kid in Floyd County and want to be a part of their life.

Area Director: Trey Thompson

703-408-1538

treythompsonYL@gmail.com

Floyd County 4-H Youth Development

Floyd County has a thriving youth development program. Along with our in-school 4-H clubs there are several community clubs in Floyd County.

Sewing Club: meets monthly with occasional workshops - all sewing skills are welcomed.

Livestock Club: meets monthly in the Check area

Shooting Club: members in this club love shooting sports and are working towards participating in local and state competitions

Horse Club: This club meets each month in the Floyd area and focuses on everything horses. You do not have to have a horse to be an active member in this club.

Destination Teen Club: Teen members 8th-12th grade have monthly meetings and activities. They focus on leadership, communication, community service and lots of fun. An exciting event for this club is the 4-H Exchange with other states.

Living Heritage Club: Members of this club meet in the Willis/Indian Valley area. As a group they focus on heritage skills and livestock production. You do not have to own any animals to be a part of this group.

If you are interested in being a member of any of these clubs, please contact the Floyd County Virginia Cooperative Extension Office at (540) 745-9308 and we will be glad to assist you.

Addiction/Substance Abuse

New Life Recovery Center (Residential Substance Abuse Services):

The residential rehabilitation services at New Life Recovery Center provide treatment for addicted individuals in a residential environment so they can be removed from the situations in which they are most likely to relapse, at a time when they are the most vulnerable. The program provides individual and group therapy for the clients, as well as education about addiction and case management. This includes planning to get them back into an environment that will be more supportive of their decision to stop using alcohol or drugs. New Life Recovery Center is located in Fairlawn. A 30-day program, New Life has ten beds and serves both males and females who are 18 years of age or older with a primary diagnosis of alcohol and/or drug dependence.

Residents may also have co-occurring mental health disorders.

Kat McClinton, M.S., C.S.A.C - Program Supervisor
New Life Recovery Center
7193 Warden Court
Radford, VA 24141
Phone: 540-831-4000

NRV Al-Anon Support Group

At Al-Anon Family Group meetings, the friends and family members of problem drinkers share their experiences and learn how to apply the principles of the Al-Anon program to their individual situations. They learn that they are not alone in the problems they face, and that they have choices that lead to greater peace of mind, whether the drinker continues to drink or not.

Floyd AFG

Community Action Building
US Route 221 South
Floyd, Virginia
Wednesdays 8 PM

NRV Alcohol Anonymous (AA) Groups

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

Open Meetings-Open to anyone in the public
Closed Meeting- Only to those who need help

June Bug Center

251 Parkway Lane
Floyd, Virginia 24091

Monday at 8:00 pm- OPEN/Big Books. Handicapped Accessible
Wednesday at 8:00pm- OPEN/Discussion. Handicapped Accessible

Mental Health Services of NRV/Cross Creek Center

274 Floyd Highway
Floyd, Virginia 24091

Saturday at 8:00pm- OPEN/Steps, Traditions

Holistic Addictions Recovery

Holistic counseling for teens, young adults and adults struggling with addictions, eating disorders, depression, anxiety and trauma, provided by Joe Klein, LPC, CSAC.

Supporting Teen Addictions Recovery (STAR) group, Wednesday evenings 5-6pm.

Contact: 540-239-2838/joeklein88@gmail.com/dougchancey@verizon.net

June Bug Center/251 Parkway Lane/Floyd, VA., 24091

Homeless Intervention/Emergency Shelter Services

New River Community Action

The mission of New River Community Action, Inc. (NRCA) is to promote and support the well-being and self-reliance of individuals, families and communities. Community Action Agencies are well known proponents of self-sufficiency. “A Hand Up, Not A Hand Out” is our motto. We strive to achieve our purpose through community organization and empowerment, i.e., helping local communities to recognize and address their own poverty conditions. NRCA has developed a variety of programs that prevent and alleviate poverty and improve the lives of low-income individuals and families.

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PO Box 849 Floyd, VA 24091

Office Hours: 8:00 am - 4:30 pm

Phone: (540) 745-2102 | Fax: (540) 745-2106

email: floydcsw@nrcaa.org

Emergency Assistance and Food Pantries

Provides assistance for clothing, utilities, heating fuel, health needs, rent or mortgage plus access and referral to other organizations. Food pantries are available for those in need.

Homeless Intervention Program (HIP)

Prevents or alleviates homelessness by providing temporary assistance in the form of no- interest loans for mortgages and grants for rent.

Homebuyer Class

Supports first-time homebuyers in the process of purchasing, financing and maintaining a home.

Renter Education Workshops

Provides valuable information concerning landlord/tenant rights and responsibilities.

Housing Counseling

Provides support and resources related to housing situations such as pre- and post-purchase, mortgage default counseling, rental counseling, fair housing, and homelessness.

Project Hope, NRV

Project Hope provides assistance for children experiencing homelessness in the New River Valley, and children living in local shelters. For additional information, contact Aline Brinckman, homeless educator, at 540.382.5170/540.577.0361 or abrinckman@mcps.org.

Heating/Cooling and Home Repairs Assistance

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email: floydcsw@nrcaa.org

Outreach and Referral

Provides assistance to participants for accessing home weatherization, water/ waste water improvements and other housing and human services.

Floyd Department of Social Services

Fuel/Crisis: 2nd Tuesday from October to March 15th

Cooling: June 15th to August 15th

E-mail: carl.ayers@dss.virginia.gov

120 West Oxford Street, Building A-2

Floyd, Virginia 24091

Phone: (540) 745-9316

Fax: (540) 745-9325

Office Hours:

Monday-Friday

8:00 AM to 4:30 PM

Southeast Rural Community Assistance Project (Indoor Plumbing)

Rehabilitating homes of low-income rural residents without complete indoor plumbing is a state-funded program in Virginia. When the home proves too decrepit for rehabilitation to meet HUD Section 8 housing standards, a new home is constructed.

540-345-1184

Food Pantries and Providers

PLENTY!

Plenty! builds community by expanding access to local, healthy food through a food bank, community and school gardens, and neighbors growing and sharing.

192 Elephant Curve Rd. Floyd, VA
(off of Route 8 about 3 miles north of town)
Hours: Mon-Thurs 9 to 3 or by appointment
Phone: (540) 745-3898
Email: plenty@swva.net
plentylocal.org

Calvary Baptist

Meets on the 4th Thursday of the month
Location: 1400 Floyd Highway North, Floyd, VA 24091
Time: 6:00 PM

Contact Persons: April Wade, Lynn Metzler, Randy McDaniel (Pastor)

Qualifications: required to fill out a form to determine eligibility for USDA food (income form). If you do not qualify you can still receive a box of food, but without the USDA food supplement. There will be dinner while you wait. You will be given a number and the people at the food bank will call your number for dinner and for your box of food.

Copper Hill Church of the Bretheren

Location: 8838 Floyd Highway North Floyd, VA 24091
Phone number: 540-929-4749
Food as needed, referrals

Floyd Nazarene Church

Meets on the 3rd Saturday of the month
Location: 104 Penn Avenue Floyd, VA 24091
Time: 10:00-11:00 AM
Phone number: 745-4657
Contact person: Jeff Funkhauser
Qualifications: first come first serve

Harris Chapel

Meets on the 1st Saturday of the month
Time: 9:00 AM- Noon
Location: 3687 Conner Grove Rd SW, Willis VA
Phone number: 540-593-3230
Contact person: Pam Frasier
Qualifications: None

Havens Chapel UMC

Meets on the 3rd Saturday of the month
Time: 10:00-Noon
Location: 3375 Daniels Run Rd, Check, VA 24072
Phone number: 540-651-2237
Contact person: Mary-Alice Hancock
Email: fhancock@swva.net
Qualifications: None
Refrigeration: Yes

New Beginnings

Meets on the 2nd Saturday of the month
Time: 10:00-Noon
Location: 3rd church on the left past Willis Village Mart
Phone number: H: 789-4083; C: 392-6889
Contact person: Shirley Dalton
Email: sadalton@swva.net
Qualifications: None

Stonewall House of Prayer

Meets on 2nd Saturdays
Phone number: 651-2340
Contact person: Ken Reed
Time: 9:00- Noon

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Phone: (540) 745-2102 | Fax: (540) 745-2106
email: floydcsw@nrcaa.org

Holiday Assistance

Supports families who lack enough money to purchase food and other items during the holidays.

Share Virginia

We offer a box of food once a month for \$14 in cash or food stamps and 2 hours community service.

540-633-2850, ext. 432 or 434/ 540-980-7144

Clothing, Shoes, Toys, Furniture and Household Items

Angels in the Attic

Angels in the Attic is a not-for-profit organization, staffed solely by volunteers. Items, such as clothing and household items are donated, then displayed and sold at our thrift shop. All monies, less operational expenses, are given back to the Floyd community.

201 South Locust Street, Floyd, Virginia 24091,
in the center of Floyd.

Angels in the Attic - Store Hours

Tuesdays - 9:00 am to 4:00 pm

Fridays - 9:00 am to 7:00 pm

Saturdays - 10:00 am to 2:00 pm

Angels' Boutique – Hours of Operation

Fridays 9:00 a.m. to 7:00 p.m. (Summer hours)

Saturdays: 10:00 a.m. to 2:00 p.m.

Contact Anna Hale

Counseling Services

New River Valley Community Services

New River Valley Community Services (NRVCS) is a public provider of behavioral health services to residents of the New River Valley. The agency serves children, adults and families by providing community-based programs for mental health, intellectual disabilities, substance use disorders, and related prevention services. Emergency Services are provided. Fees vary according to income. Medicaid accepted.

Floyd Clinic

274 Floyd Hwy. South
Suite 100

Floyd, VA 24091

Phone: 745-2047; 745-2049

Fax: 745-2048

Hours:

Mon- 8:30 AM - 7 PM

Tues - 11 AM - 7 PM

Wed - 8:30 AM - 6 PM

Thurs - 8:30 AM - 5 PM

Fri – Closed

Mental Health Services of NRV

207 West Main Street

Floyd, VA 24091

(540) 745-2047

Wall Residences

PO Box 235

Floyd, VA 24091

(540) 745-4216

www.wallresidences.com

jwall@wallresidences.com

Medical/Dental Clinics and Programs

Floyd County Health Department

Programs and services include: Preventative clinical services such as Family Planning, Breast and Cervical Cancer Detection, Prenatal check-ups, Child and Adult Immunizations, WIC (Women, Infants and Children) Education and Food Vouchers; Communicable Disease Prevention and Control; Low-Income Safety Seat Program, providing car seat safety education and distribution of car seats; Nurse Case Management for High Risk Pregnant Women and Children; Mentoring for Pregnant and Parenting Teenagers; Individual and Group Health Education on Disease and Injury Prevention and Public Health Related Topics; Environmental Health Restaurant Inspections and Well and Septic System Site Evaluation and Permits.

123 Parkview Rd NE
Floyd, Virginia 24091
Phone: (540) 745-2141
Fax: (540) 745-4929
Office Hours:
Monday-Friday
8:00 AM to 4:30 PM

Tri-area Community Health Center At Floyd

Location: Floyd, VA - 24091-3742

Contact Phone: 540-745-9290

Services: General Services (Family Practice services for pediatrics, adolescent, adult and geriatric patients.), Physicals (Well baby, well child, preschool, sports, college, employment, DOT, and general health maintenance exams.), Minor Surgery (Includes removal)

Remarks: Community Health, Rural Area, Permanent Clinic, Full-Time (open 48 hours per week)

Carilion Hospice, NRV

Hospice focuses on caring, not curing, and in most cases, care is provided in the patients home. Hospice care is also provided in freestanding hospice centers, hospitals, nursing homes, and other long term care facilities. Hospice services are available to patients of any age, religion, race or illness. Hospice care is covered under Medicare, Medicaid, and most private insurance plans, HMO's and other managed care organizations.

707 Randolph Street, Suite 251
Radford, Virginia 24141
540-633-9370

FAMIS/Family Access to Medical Insurance

Virginia's program that helps families provide health insurance to their children. Health insurance is important to make sure that kids are able to get all the help they need to grow up healthy.

Website www.famis.org
1-866-873-2647

Medicaid Information

www.virginiamanagedcare.com
1-800-643-2273

Medicaid Transportation

Need to have Medicaid number, pick up and drop off address, name, phone and address of doctor.

Call 48 hours in advance

Medallion: 1-866-386-8331

Virginia Premier: 1-888-338-4579 ext. 1164

Medicare Information

A federal system of health insurance for people over 65 years of age and for certain younger people with disabilities

www.Medicare.gov

1-800-633-4227

Med-Ride

Med-Ride provides non-emergency medical transportation to qualified individuals in the New River Valley of Virginia. Med-Ride offers demand responsive, volunteer transportation to the lower income, uninsured and under insured citizens of the New River Valley. Med-Ride operates on a fee-for-service basis, however no one is denied due to an inability to pay.

540-980-0754

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email: floydcsw@nrcaa.org

CHIP (Children's Health Improvement Partnership)

Provides access to primary health care to pregnant women and families with children age's birth to seven. Parent education and support for family goals is provided through home visiting case management services.

NRV Medical Center

2900 Lamb Circle

Christiansburg, VA 24073

Website www.carilion.com/cnrv/

540-731-2000

Support Groups

NRV Al-Anon Support Group

At Al-Anon Family Group meetings, the friends and family members of problem drinkers share their experiences and learn how to apply the principles of the Al-Anon program to their individual situations. They learn that they are not alone in the problems they face, and that they have choices that lead to greater peace of mind, whether the drinker continues to drink or not.

Floyd AFG

Community Action Building
US Route 221 South
Floyd, Virginia
Wednesdays 8 PM

NRV Alcohol Anonymous (AA) Groups

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

Open Meetings-Open to anyone in the public
Closed Meeting- Only to those who need help

June Bug Center

251 Parkway Lane
Floyd, Virginia 24091
Monday at 8:00 pm- OPEN/Big Books. Handicapped Accessible
Wednesday at 8:00pm- OPEN/Discussion. Handicapped Accessible

Mental Health Services of NRV/Cross Creek Center

274 Floyd Highway
Floyd, Virginia 24091
Saturday at 8:00pm- OPEN/Steps, Traditions

Grief/Loss Support Group – Floyd Location

Support for adults who are grieving the loss of a loved one.

2nd Tuesdays at Noon.
Jessie Peterman Memorial Library Meeting Room
387 West Main Street
Floyd, Virginia 24091
540-633-9370

FLASH

Since addiction is a family disease, family members must attend the FLASH (Families Learning And Staying Healthy) group on Mondays from 6-7:30 p.m. at the NRVCS Montgomery Center in Blacksburg (700 University City Boulevard) before they may visit on Sundays from 2-4 p.m.

***See Addiction/Substance Abuse (page 9) for NA, AA, and Al-Anon Support Group meeting places and times.**

Prison Aftercare

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Closed Fridays

323 Floyd Highway South, (temporarily moved to 220 Parkway Lane at The Jacksonville Center)

PO Box 849 Floyd, VA 24091

Office Hours: 8:00 am - 4:30 pm

Phone: (540) 745-2102 | Fax: (540) 745-2106

New River Valley Community Services

New River Valley Community Services (NRVCS) is a public provider of behavioral health services to residents of the New River Valley. The agency serves children, adults and families by providing community-based programs for mental health, intellectual disabilities, substance use disorders, and related prevention services. Emergency Services are provided. Fees vary according to income. Medicaid accepted.

Floyd Clinic

274 Floyd Hwy. South

Floyd, VA 24091

Phone: 745-2047; 745-2049

Fax: 745-2048

Hours:

Mon- 8:30 AM - 7 PM

Tues - 11 AM - 7 PM

Wed - 8:30 AM - 6 PM

Thurs - 8:30 AM - 5 PM

Fri – Closed

Bridge Program (Jail and Jail Diversion Services):

Under contract, some treatment and educational services are provided in our local jails. Our staff also provides post booking treatment services to individuals identified with a mental health diagnosis

Senior Services

New River Valley Agency on Aging (NRVAoA)

Provides a variety of services which help older (60+) and disabled persons maintain maximum independence, enhance their quality of life and maintain their dignity. Support family caregivers' efforts to provide home care for older family members. Assist with Medicare issues. Provide nutritious meals and non-emergency medical transportation services for qualifying individuals age 60+.

Senior Services and Med-Ride

Provide non-emergency medical transportation for uninsured or underinsured that have no other means of transportation. No age restrictions. Fee may vary according to income.

Phone: (540) 980-7720

(866) 260-4417 (Floyd & Giles)

Fax: (540) 980-7724

Email: [nrvaoo@nrvaoo.org](mailto:nrvaoa@nrvaoo.org)

Legal Help/Tax Assistance

New River Community Action

The mission of New River Community Action, Inc. (NRCA) is to promote and support the well-being and self-reliance of individuals, families and communities. Community Action Agencies are well known proponents of self-sufficiency. "A Hand Up, Not A Hand Out" is our motto. We strive to achieve our purpose through community organization and empowerment, i.e., helping local communities to recognize and address their own poverty conditions. NRCA has developed a variety of programs that prevent and alleviate poverty and improve the lives of low-income individuals and families.

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Volunteer Income Tax Assistance

Provides individuals and families assistance with tax preparation for potential increase in annual income resulting from earned income and child care tax credits.

Animal Shelters

Floyd County Animal Control

Animal Control officers enforce County and State regulations for fowl, poultry, livestock, and dangerous animals: check dog tags: and control stray animals. They administer the dog shelter and investigate animal cruelty and abuse cases and bite/rabies cases.

Animal Control Officer Scott Richardson and Animal Control Officer Harvey Waddell either on duty or on call at all times. A message can be left during closed hours at the Floyd County Sheriff's Office 540-745-9334, and for emergency calls.

110 Pound Road

Floyd, Virginia 24091

Phone: (540) 745-9365

Fax: (540) 745-9385

Office Hours:

Monday-Friday

8:00 - 9:00 a.m. and 2:30 - 3:30 p.m.

Saturday

8:00am-12:00pm

Floyd County Humane Society

The Floyd County Humane Society first met in 1998, officially incorporating in 1999, with the goals of reducing pet overpopulation, improving the local pound, and rehoming unwanted animals. Cat rescues went from a handful each year to seventy in 2009. We brought low-cost spay & neuter services to Floyd by partnering with regional spay clinics. A mobile clinic or transport service has been offered every month since that time. Our Rabies Clinics have helped hundreds of residents vaccinate their animals who would not otherwise have received this much-needed shot. P.O. Box 862/Floyd, VA 24091

540-745-7207