



Attachment A-3

2016 Staff Survey Results

2016-2017

Staff Survey Results

From the topics listed below, on a scale of not applicable to extremely important, how important is this service to your clients?

Advocacy for abused children Affordable quality daycare Early childhood education

Extremely Important	21	37	30
Important	21	13	13
Slightly Important	7	1	7
Not Important	2	0	1
N/A	2	2	2

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Advocacy for abused children	3.77% 2	3.77% 2	13.21% 7	39.62% 21	39.62% 21	53	4.08
Affordable quality daycare	3.77% 2	0.00% 0	1.89% 1	24.53% 13	69.81% 37	53	4.57
Early childhood education	3.77% 2	1.89% 1	13.21% 7	24.53% 13	56.60% 30	53	4.28

Business development services Economic development and diversity Financial literacy services

Extremely Important	10	8	13
Important	14	30	22
Slightly Important	18	9	14
Not Important	7	3	2
N/A	4	3	2

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Business development services	7.55% 4	13.21% 7	33.96% 18	26.42% 14	18.87% 10	53	3.36
Economic development and diversity	5.66% 3	5.66% 3	16.98% 9	56.60% 30	15.09% 8	53	3.98
Financial literacy services	3.77% 2	3.77% 2	26.42% 14	41.51% 22	24.53% 13	53	3.79

From the topics listed below, on a scale of not applicable to extremely important, how important is this service to your clients?

	Adult education	Parent education	Preparing students for post secondary education
Extremely Important	20	20	8
Important	24	25	23
Slightly Important	7	6	17
Not Important	0	0	2
N/A	2	2	3

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Adult education	3.77% 2	0.00% 0	13.21% 7	45.28% 24	37.74% 20	53	4.13
Parent education	3.77% 2	0.00% 0	11.32% 6	47.17% 25	37.74% 20	53	4.15
Preparing students for post-secondary education	5.66% 3	3.77% 2	32.08% 17	43.40% 23	15.09% 8	53	3.58

Preparing federal tax returns Promoting tax credits

Extremely Important	10	5
Important	24	20
Slightly Important	17	21
Not Important	0	4
N/A	2	3

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Preparing federal tax returns	3.77% 2	0.00% 0	32.08% 17	45.28% 24	18.87% 10	53	3.75
Promoting tax credits	5.66% 3	7.55% 4	39.62% 21	37.74% 20	9.43% 5	53	3.38

From the topics listed below, on a scale of not applicable to extremely important, how important is this service to your clients?

	Assistance with food	Locally produced foods	Safe, clean drinking water
Extremely Important	41	4	30
Important	8	13	12
Slightly Important	2	21	7
Not Important	0	12	0
N/A	2	3	4

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Assistance with food	3.77% 2	0.00% 0	3.77% 2	15.09% 8	77.36% 41	53	4.62
Locally produced foods	5.66% 3	22.64% 12	39.62% 21	24.53% 13	7.55% 4	53	3.06
Safe, clean drinking water	7.55% 4	0.00% 0	13.21% 7	22.64% 12	56.60% 30	53	4.21

Affordable health/dental services

Disability services

Extremely Important	40	12
Important	10	26
Slightly Important	1	12
Not Important	0	1
N/A	2	2

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Affordable health/dental services	3.77% 2	0.00% 0	1.89% 1	18.87% 10	75.47% 40	53	4.62
Disability services	3.77% 2	1.89% 1	22.64% 12	49.06% 26	22.64% 12	53	3.85

From the topics listed below, on a scale of not applicable to extremely important, how important is this service to your clients?

	Mental health services for families and children	Substance abuse counseling
Extremely Important	28	27
Important	19	15
Slightly Important	4	6
Not Important	0	2
N/A	2	3

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Mental health services for families and children	3.77% 2	0.00% 0	7.55% 4	35.85% 19	52.83% 28	53	4.34
Substance abuse counseling	5.66% 3	3.77% 2	11.32% 6	28.30% 15	50.94% 27	53	4.15

	Access to more and better paying jobs	More and better transportation
Extremely Important	41	37
Important	9	12
Slightly Important	1	2
Not Important	0	0
N/A	2	2

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Access to more and better paying jobs	3.77% 2	0.00% 0	1.89% 1	16.98% 9	77.36% 41	53	4.64
More and better transportation	3.77% 2	0.00% 0	3.77% 2	22.64% 12	69.81% 37	53	4.55

From the topics listed below, on a scale of not applicable to extremely important, how important is this service to your clients?

	Home ownership	Homeless services	Housing counseling	Safe and affordable housing
Extremely Important	5	24	14	35
Important	19	19	19	12
Slightly Important	20	6	12	2
Not Important	7	2	6	0
N/A	2	2	2	4

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Home ownership	3.77% 2	13.21% 7	37.74% 20	35.85% 19	9.43% 5	53	3.34
Homeless services	3.77% 2	3.77% 2	11.32% 6	35.85% 19	45.28% 24	53	4.15
Housing counseling	3.77% 2	11.32% 6	22.64% 12	35.85% 19	26.42% 14	53	3.7
Safe and affordable housing	3.92% 4	0.00% 0	3.92% 2	23.53% 12	68.63% 35	53	4.53

Assistance with paying for utilities, heat and rent Energy efficiency products and resources Energy efficient homes

Extremely Important	37	13	20
Important	12	15	13
Slightly Important	2	16	13
Not Important	0	6	4
N/A	2	3	3

	N/A	Not Important	Slightly Important	Important	Extremely Important	Total	Weighted Average
Assistance with paying for utilities, heat and rent	3.77% 2	0.00% 0	3.77% 2	22.64% 12	69.81% 37	53	4.55
Energy efficiency products and resources	5.66% 3	11.32% 6	30.19% 16	28.30% 15	24.53% 13	53	3.55
Energy efficient homes	5.66% 3	7.55% 4	24.53% 13	24.53% 13	37.74% 20	53	3.81

From the topics listed below, on a scale of not applicable to extremely important, how important is this service to your clients?

	More indoor plumbing	Weatherization
Extremely Important	12	20
Important	20	23
Slightly Important	12	8
Not Important	4	0
N/A	5	2

		Important	Important		Important		Average
More indoor plumbing	9.43%	0.00%	22.64%	37.74%	22.64%		
	5	4	12	20	12	53	3.57
Weatherization	3.77%	0.00%	15.09%	43.40%	37.74%		
	2	0	8	23	20	53	4.11

	Access to community centers and/or recreational facilities	Services for seniors	Youth Mentoring Services
Extremely Important	9	14	12
Important	26	15	21
Slightly Important	13	18	16
Not Important	3	2	1
N/A	2	4	3

		Important	Important		Important		Average
Access to community centers and/or recreational facilities	3.77%	5.66%	24.53%	49.06%	16.98%		
	2	3	13	26	9	53	3.70
Services for seniors	7.55%	3.77%	33.96%	28.30%	26.42%		
	4	2	18	15	14	53	3.62
Youth Mentoring Services	5.66%	1.89%	30.19%	39.62%	22.64%		
	3	1	16	21	12	53	3.72

Respondents were asked to identify the single greatest need of the families they serve. NRCA staff identified the following:

Transportation
Food
More affordable adequate housing
better jobs and homes
affordable, and safe housing.
homelessness and food
Jobs and housing
Transportation
Affordable housing
Transportation is a big issue in the NRV
good paying jobs
Nutritious food and appropriate clothing.
Money, income, budgeting, employment
Transportation
Child care
Housing, food
Homeless
Affordable housing options
Affordable Housing
Affordable Housing and Utilities or better public transportation.
Transportation
Parenting education
Parenting education so that they can be their child's first teacher and providing education for their child.
Problem Solving Skills
I think if people could get transportation and good jobs the drug problem in the area would decrease.
Quality childhood education
Quality child care/parent resources
A job that pays a living wage with benefits
Problem solving skills
Problem solving skills
Problem solving skills
Affordable food
Affordable health care for adults
Connections to resources
Basic living necessities - having a home, working utilities and food.
Finding local employment and affordable child care
Parent Education
Transportation
Jobs with livable wages

Clean, safe, affordable housing.
Livable wages
Food, Housing, Utilities
Safe and affordable housing
Finding better paying jobs
Daycare and transportation needs
Safe, decent, affordable housing
Emergency assistance
Homeless Clients and Past Due Rent
Well-paying jobs
Affordable housing
Jobs that pay living wages